

## Dear Med-Storm Customer,

Congratulations on receiving the unique Stress Detector™ pain monitoring system.

Your Stress Detector™ has been individually tested and manufactured under a stringent quality assurance system by our manufacturing partner, Orbit One of Sweden.

## Returns and Warranty Repairs of Med-Storm Stress Detector™.

Your Stress Detector™ is warranted against failure in materials or workmanship for one year from the day of shipment from factory. In the event that a failure should occur, please contact Med Storm Support for a Returned Goods Authorization (RGA)

tel + 47 90 93 98 10 or email: [support@med-storm.com](mailto:support@med-storm.com)

Med-Storm offers an immediate replacement service for systems under warranty. Our manufacturing partner, Orbit One (See address below) will dispatch a new Stress Detector within one working day after receiving your Returned Goods Authorization (RGA) number. Warranty repairs must be shipped to Orbit One AB within three weeks of receiving the RGA from Med-Storm.

Returned goods will only be accepted when marked with a Returned Goods Authorization (RGA) number, assigned by Med-Storm Support.

## Extended Service Agreement of Med-Storm Stress Detector™.

Med Storm offers an extended warranty and software update service after the initial one year warranty period for 600 Euro per year.

**Please contact Med-Storm support for details of the Extended Service agreement.**

Please ship to:  
Orbit One AB  
Girovagen 11H  
SE-175 62 Jarfalla  
Sweden  
Tel: +46 8 4744800  
Email: [Olbo@orbitone.se](mailto:Olbo@orbitone.se)

Med-Storm Support:  
Tel: + 47 90 93 98 10  
Skype: [med.storm.support](https://www.skype.com/en/contacts/med.storm.support)  
Email: [support@med-storm.com](mailto:support@med-storm.com)